

ABSTRACT

A method and system provides for detecting completion of a call and responsively presenting a user of a client station with information about the call and a prompt requesting the user to categorize the call. In one embodiment, the client station can then receive from the user, in response to the prompt, a categorization of the call and can then automatically transmit from the client station to a network server, via a radio access network, a record of the call, including the categorization.

5